



Chartered
Institute of
Housing
Approved centre

Experienced-
based
pathway

Getting Housing Qualified

CIH Level 5 Diploma in Housing

The CIH Level 5 Diploma in Housing is the leading qualification for housing managers and executives progressing into strategic roles. It builds advanced skills in leadership, governance, management and professional ethics to support the delivery of high-quality housing services.

With the Social Housing (Regulation) Act 2023 requiring senior managers to hold a recognised housing qualification, this diploma supports both compliance and career progression.

As a CIH-approved study centre, Access Training provides expert-led learning that blends practical insight with industry best practice.

This qualification is ideal for experienced senior housing professionals in England who already hold a regulated qualification in a related subject and now need a Level 5 housing management qualification to meet the Regulator of Social Housing's Competence and Conduct Standard.



Course dates:

Please contact us for availability.



Delivery method: An assessment-led programme recognising existing housing-sector experience, delivered through 1:1 tutor support, self-study, and two group workshops.



Assessment method:

Portfolio of evidence, case scenario based report and professional discussion.



Duration of programme:

6-8 months.



Progression: On completion of this qualification, individuals can apply to become a chartered member of the CIH (CIHCM).



Cost:

Please contact our Engagement team to discuss costings.



What does the qualification cover?

The qualification includes seven units and individuals can expect to learn the following:

Professionalism in Housing

This unit aims to provide the learner the opportunity to reflect on what professionalism means in a housing context, and they will analyse their own professional practice against professional standards. It also examines the importance of exercising professional judgement, using a reflective practice model and continuing professional development, along with an opportunity to create a professional development plan.

Ethical Practice in Housing

The unit aims to provide the learner with an understanding of ethical practice and how this applies to housing organisations, housing professionals, and their stakeholders and customers.

Customer Focused Housing Services and Communication

This unit aims to provide an understanding of how to provide housing services that are inclusive and meet the diverse and changing needs of housing customers. It covers the importance of data gathering and resident involvement as well as effective communication methods.

Leadership and Management in Housing

The unit aims to provide the learner with an understanding of leadership and management theories. It explores the role of leadership in creating an organisational vision and achieving organisational objectives. The learner will have the opportunity to compare the knowledge, skills and behaviours required by managers and leaders, and to reflect on their own ability to be an effective leader and manager.

Strategic and Business Planning for Housing Organisations

The unit aims to provide the learner with an understanding of the role, purpose and complexity of a housing organisation. They will gain knowledge of strategic development and apply strategic planning to the development, implementation and monitoring of a business plan.

Managing Partner Relationships in Housing

The unit aims to provide learners with an understanding of how to manage partner relationships to deliver a successful housing service.

Housing in Context

The unit aims to provide the learner with an opportunity to understand the context of housing through a comparative study between their own country of study/operation and another. They will develop an understanding of policy, the law and the social, cultural, political and economic context of housing policy on their chosen topic in two countries.

Entry requirements

- Individuals must be working in housing at a strategic management level.
- A regulated qualification at a minimum of level 4.

ENQUIRE TODAY

To apply or to discuss your individual requirements, contact our Engagement team who will be happy to help.