

# Adult Care Apprenticeships



All you need to know



Two levels of Healthcare Support Worker apprenticeship are offered: the Adult Care Worker Apprenticeship (Level 2) and Lead Adult Care Worker Apprenticeship (Level 3).

Adult Care Workers provide high-quality, compassionate healthcare, following standards, policies or protocols and always acting within the limits of their competence. They work in a range of services e.g. hospital, community, health or day care unit, birth centre or midwifery led unit, someone's home, operating theatre, nursing or care home, assessment centre, hospice, school, prison, GP surgery, charity or voluntary organisation; working in partnership with individuals, families, carers and other service providers.

Access Training will help design a training package covering all the essential skills, behaviours and knowledge required to excel in these roles.

# INTRODUCING LEVEL 2 AND 3 ADULT CARE APPRENTICESHIPS

## Healthcare Support Worker Apprenticeship (Level 2)

Healthcare support workers (HCSWs) work as part of a team providing high-quality and compassionate care to individuals. They carry out well-defined routine clinical duties like monitoring an individual's conditions (by checking things like blood pressure, temperature, or weight), checking on their overall progress, comfort, and wellbeing.

Depending on where they work, they may also help the individuals they support to eat, drink, wash, dress or go to the toilet. They prepare individuals for healthcare activities carried out by other members of the healthcare team, looking after them before, during and/or after those activities in line with their care plan. They carry out non-clinical duties such as keeping records, making beds, tidying up their work area, or returning or cleaning the equipment used during a clinical activity. They address straightforward problems in their day-to-day work, reporting concerns and changes to the appropriate person in a timely manner. They report to a registered healthcare practitioner who directly or indirectly supervises their work.

## Senior Healthcare Support Worker Apprenticeship (Level 3)

Senior Healthcare Support Workers help registered practitioners deliver healthcare services to people, including carrying out a range of clinical and non-clinical healthcare or therapeutic tasks, under the direct or indirect supervision of the registered healthcare practitioner.

The occupational areas cover adult nursing support, maternity support, theatre support, mental health support, children and young people support, allied health profession – therapy support.



# WHAT'S INVOLVED

## Key responsibilities and skills

Apprentices will gain a good understanding of the key responsibilities and skills needed to work successfully in this role including:

- Care Certificate
  - Health and wellbeing
  - Duty of care and candour, safeguarding, equality and diversity
  - Person centred care, treatment and support
  - Communication
  - Personal, people and quality improvement
  - Health, safety and security
  - Occupation Specific behaviour, skills and knowledge
  - Maths and English Functional skills to level 2 (if not already achieved)
- Additionally for Level 3:*
- Guiding, mentoring and contributing to the development of colleagues in the execution of their duties and responsibilities
  - Mentoring and supervising others in the workplace
  - Team/partnership working skills
  - Contribution to robust recruitment and induction processes
  - Working professionally and seeking to develop their own professional development

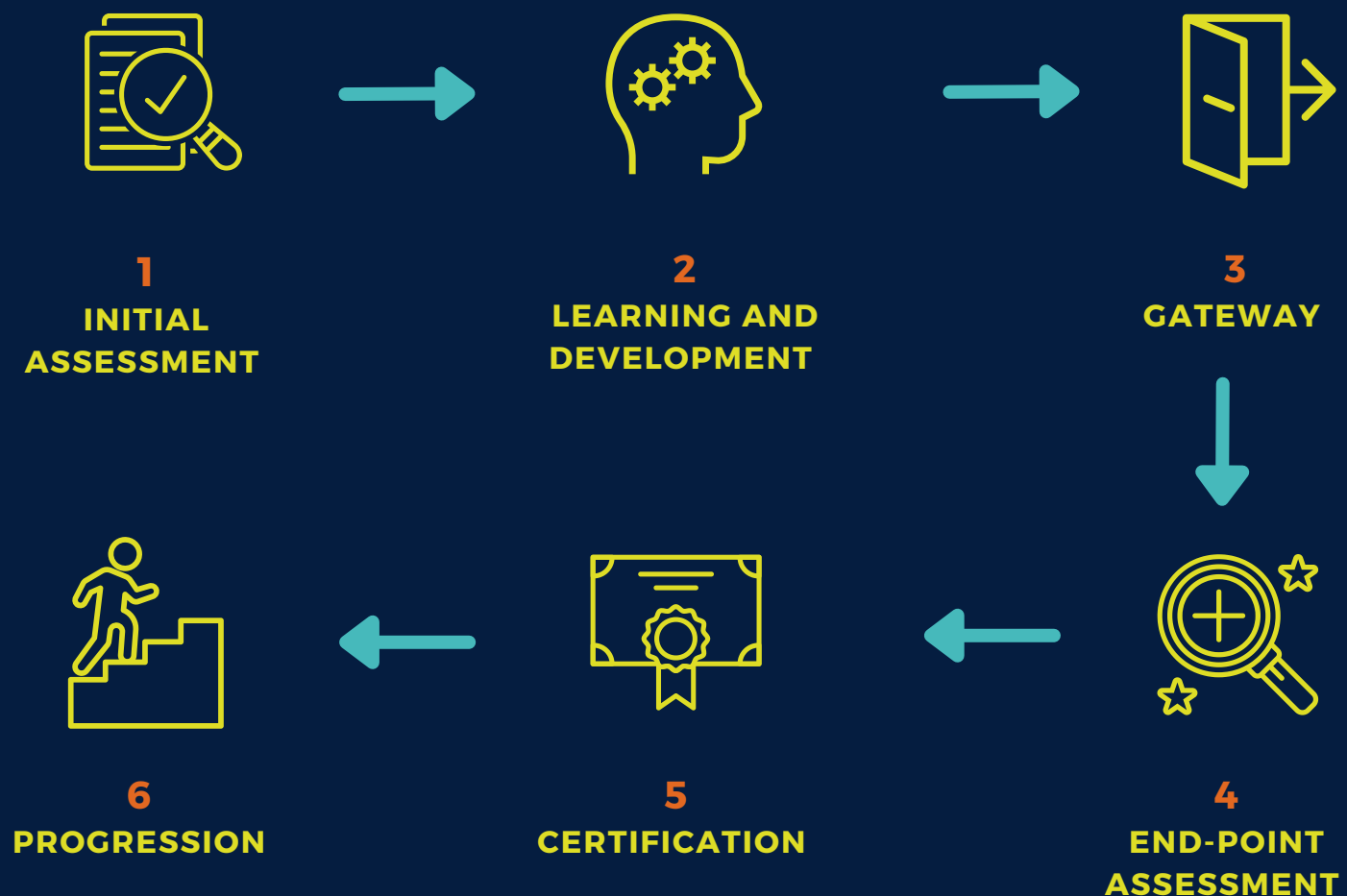


# APPRENTICESHIPS IN A NUTSHELL

An Apprenticeship is a real job with an accompanying skills development programme. It is a way for apprentices to earn while they learn, and gain valuable skills and knowledge in a specific job role.

They must spend at least 20% of their time on off-the-job training which will consist of a wide mix of learning in the workplace, workshops, e-learning, mentoring, self-study and the opportunity to practise new skills at work. Apprenticeships typically last between 12 – 24 months, and our roll-on, roll-off model means there is no waiting for course start dates.

## The 6-step customer journey



Find out more

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